

Schumacher UK benefits if you choose to become a customer of the Phone Co-op, as we receive 6% of the amount you spend with The Phone Co-op. No matter how long you spend on the phone, or which kinds of call you make, The Phone Co-op has a tariff to suit your needs..

TARIFF 1 – PLATINUM PLUS TARIFF

- Recommended for users making short calls any time of day
- Free set up and no monthly charge.
- Most evening and weekend calls under 5 minutes long are cheaper than almost any other provider!
- Average savings of **40%** on International calls (see table beneath).
- All calls incur a 1p minimum call charge (BT's is 4.2p)

	Daytime	Evening	Weekend
Local	2.19/min	0.85p/min	0.85p/min
National	2.59p/min	2.1p/min	1.26p/min
Mobile	10.9/min	7.9//min	4.9p/min

TARIFF 2 – HOME USER TARIFF

- Recommended for users spending under £10 a month
- Free set up and no monthly charge.
- Pay just 4p per call and save **15%** against BT's Option 1 on all evening & weekend local and national calls.
- Average savings of **40%** on International calls (see table beneath).
- Upgrade to "International Super Saver Tariff" for £1 a month and boost your international savings to **70%** (see table below right).
- All calls incur a 4p minimum call charge (BT's is 4.2p).

	Daytime	Evening	Weekend
Local	2.5p/min	4p per call	4p per call
National	2.5p/min	4p per call	4p per call
Mobile	10.9p/min	7.9p/min	4.9p/min

Platinum Plus and Home User International Call Charges

Australia	6.5p	Austria	6.5p	Belgium	6.5p	Brazil	25p	Canada	4.9p	China	35p
Denmark	7p	Egypt	40p	France	5.5p	Germany	5.5p	Hong Kong	12p	India	30p
Ireland	5.5p	Italy	7p	Japan	7p	Neth'lands	5.5p	N'Zealand	7.5p	Pakistan	30p
Russia	25p	S.Africa	25p	Greece	16p	USA	3.9p	International call charges in pence per minute			

TARIFF 3 – 1p EVENINGS AND WEEKENDS £4.49 per month

- Recommend for users spending £10-20 a month
- Pay just 1p for all your evening and weekend local and national calls
- Daytime local calls cost 2p per min minute, national calls 2.5p per minute
- All calls incur a 1p minimum charge (BT's is 4.2p)
- Automatic entitlement to our "International Super Saver Tariff" (see table right)

	Daytime	Evening	Weekend
Local	2p/min	1p per call	1p per call
National	2.5p/min	1p per call	1p per call
Mobile	10.9p/min	7.9p/min	4.9p/min

International Super Saver Tariff

	Phone Co-op	Saving vs BT Option 1
Australia	2.9p	85%
Brazil	15p	76%
Canada	2.9p	71%
France	2.9p	73%
Germany	2.9p	73%
Hong Kong	7p	32%
Ireland	2.9p	70%
Italy	2.9	76%
Neth'lands	2.9p	73%
N' Zealand	2.9p	87%
Norway	2.9p	78%
Russia	17p	58%
S. Africa	19p	52%
Spain	2.9p	83%
Sweden	2.9p	80%
USA	2.9p	70%

plus many more reductions!

TARIFF 4 – 1p ANYTIME £10.99 per month

- Recommended for users spending over £20 a month
- Pay just 1p for any local or national call, 24 hours a day, 7 days a week
- All calls incur a 1p minimum charge (BT's is 4.2p)
- Automatic entitlement to our "International Super Saver Tariff" (see table right)

All prices quoted exclude VAT and are correct as at 1st November 2004. Prices per call apply to the first 60 minutes The Phone Co-op reserves the right to bill further talk time at 1p per minute plus VAT. Calls to 0845 and 0870 numbers & internet service providers (0845 pay as you go) are charged at the rates in the adjoining box. You must continue to pay line rental to your current provider.

	For all tariffs		
	Daytime	Evening	Weekend
0845	3.35p/min	1.26p/min	0.85p/min
0870	6.73p/min	3.36p/min	2.55p/min

Internet Services

Flat Rate

This service is available to all Phone Co-op customers who access the internet via a BT line. It is the perfect solution for frequent internet users who need a high quality service but wish to keep tight control of their connection charges.

The service can be used any time of day, seven days a week. Each session is limited to two hours, however, it is possible to log on immediately once the two hours are up. The service is disconnected after 10 minutes of unattended use.

Unlike other ISPs we offer you a user to dial-in port ratio of 8:1.

The **Flat Rate Internet Service** is fully compatible with ISDN, and Home/Business Highway.

Details

- Free phone dial-up connection
- Up to 5 email addresses
- Web space
- Local rate technical support - Available Mon-Fri 08.30-21.00, Weekends 10.00-19.00
- Residential customers: **£14 per month plus VAT for 100 hours access**

Broadband

Phone Co-op Broadband gives you high-speed Internet access from your ordinary BT telephone line. The Internet connection is "always on" - you don't have to tell your computer to dial up and connect each time you want to check a web page or send an email. And what's more, you can use your telephone at the same time, giving you two services down the same telephone line.

Most BT telephone subscribers can now have broadband - we have to perform a check on your postcode to see if you are one of them. Once that is checked it is a quick and simple process to get the line upgraded to broadband.

Details

- Telephone support available at local call rates (0845), unlike many providers who charge premium rates of 50p or even 75p a minute
- One month notice period. Many suppliers lock you in for 12 months
- We give you up to 5 e-mail addresses, with anti-virus and anti-spam facilities as standard
- Once you've paid us for a modem, it is yours to keep. Other ISPs offer free modems, but only for as long as you remain with them
- Free migration. If you are using another provider and wish to move to The Phone Co-op this can be done free of charge. However, if you are are connecting to Broadband for the first time, there is a connection fee payable of £29.99 (incl VAT).

Prices

Package	Speed	Monthly
ADSL Home 500	512kbps	£21.27 + VAT
ADSL Home 1000	1Mbps	£29.00 + VAT
Set-up Option		Cost
USB modem (Alcatel Speedtouch 330)		£61.52 + VAT
1 Port Router (Netgear DM602)		£90.52 + VAT
4 Port Router/Hub (Netgear DG843)		£114.52 + VAT

To sign up for any package, visit www.thephone.coop/internet, or call 0800 781 3344

Application Form For Telecommunications Services

Personal Details

Name:.....

Address:

.....

..... Post Code:

Contact Telephone Number:.....

Service Details

Please tell us about your telephone numbers and which package you would like to use on each line.

If you are applying for a package where there is a monthly charge, the charge will apply to each telephone number you register to that package. Please tell us if you have a BT or Cable line; if you are a BT customer we will arrange for your calls to route over our service automatically. Subscribers with cable line(s) connect to the service by dialling an **0800 access number** before each call they make.

Telephone Numbers (please provide full number)	Package Option (please tick relevant box)	Line Provider (please circle)
Tel No. 1.....	Platinum Plus	[]
	Home User	[]
	Home User + International Super Saver	[]
	1p Evenings and Weekends	[]
	1p Anytime	[]
		BT / CABLE
Tel No. 2.....	Platinum Plus	[]
	Home User	[]
	Home User + International Super Saver	[]
	1p Evenings and Weekends	[]
	1p Anytime	[]
		BT / CABLE

If you would like to use our Cost Code Billing service, please complete the enclosed Direct Debit form and tick here [] - remember, this service requires a BT line and you must dial a prefix before every call you wish to make -

Authorisation

I wish to register my telephone number(s) to the above package(s) and for my calls to be carried automatically by The Phone Co-op over its networks (BT lines only - delete if not applicable).

I confirm that these are **residential** lines and that this service will not be used from these lines for business purposes. I agree to the terms and conditions of service (available on request).

Signed:.....

Date:.....

Office Use Only: Agent ID: 250 Affinity ID AF0316 A/C No

Please send this form together with a copy of the front page of a recent BT / Cable bill to:
The Phone Co-op Ltd
Freepost 1922
Chipping Norton
OX7 5BR

